



Finacle Support brings you this fortnightly knowledge bulletin to augment your problem-solving capability. Every edition is put together with utmost diligence to ensure that best practices and known resolutions are shared. In this edition, you will find the following articles:

- **Configuration of Currency Approval Limit**
- **Sequence Exhaustion Leads to Failure in Finacle UBS**
- **Troubleshoot Queries Using Finacle Support Center**
- **What's New in FSC**
- **FSC Webinar Coming Soon!**

So, let's start reading!

### Configuration of Currency Approval Limit

*Product: Finacle Online Banking Version: 11.x onwards*

Finacle Online Banking application allows the user to set an approval limit on transaction amounts for a specific currency. A transaction initiated beyond the configured transaction amount in the specific currency would go to the RM user (Bank admin) for approval before processing. The configured approval limit will be applicable for that currency irrespective of the payment network like **NEFT/RTGS/IMPS** used for the transaction.

The following navigation can be referred to setup the currency parameters. "**Bank User Approval Amount**" is the value being referred for this feature.

11.2.x onwards – **General Administration: Currency Maintenance → Currency Parameters List**

11.0.x – **Application Maintenance: Currency Maintenance → Currency Parameters List**

Select	Currency Code	Bank Id	Bank User Approval Amount
<input checked="" type="radio"/>	EUR		1,00,00,00,000.00
<input type="radio"/>	USD		1,00,00,00,000.00
<input type="radio"/>	INR		1,00,00,00,000.00

- The bank admin can **Create/Update/Delete** currency approval limit for supported currency
- This data is available in the **CRAL (CRN\_APPROVAL\_LIMIT)** table. The maximum amount above which RM approval would be required is stored in the **MAX\_AMT\_REQUIRE\_RM APPROVAL** column
- When the user initiates a transaction with an amount more than the configured approval limit for transaction currency, the transaction would go for RM approval. Once RM approves the transaction, it would go for further processing

## Sequence Exhaustion Leads to Failure in Finacle UBS

*Applicable across Finacle Versions and Products*

Sequences are used in various Finacle modules for maintaining unique table records. In case of sequences getting exhausted, there can be abrupt failures observed leading to loss of functionality.

To avoid such failures, the user needs to proactively monitor the sequences at periodic intervals and identify the ones nearing the maximum value.

Query to get the list of sequences exceeding the 85% threshold:

```
SELECT (LAST_NUMBER/MAX_VALUE)*100, DBA_SEQUENCES.*
FROM DBA_SEQUENCES where SEQUENCE_OWNER NOT IN ('SYSTEM','SYS','CUSTOM');
AND CYCLE_FLAG != 'Y'
AND (LAST_NUMBER/MAX_VALUE)*100 > 85;
```

Based on the sequence nearing the threshold, a unique action plan needs to be drawn, in consultation with the support teams.

### Troubleshoot Queries with Finacle Support Center!

#### Stop Loan Penal Interest

*Module: Finacle Core Banking Version: 10.2.x*

Once a loan is taken from a bank, repayment is done by the customer based on demands generated by the bank. The bank gives the customer some grace period within which to repay this demand. If the customer fails to do this, then the demand becomes overdue, and the bank can charge a penalty on this demand. This is called penal interest. There might be a situation where Bank is required to disable penal accrual for some duration or permanently...

[Click here](#) to read the full Troubleshooting Document on FSC!

Would you like a particular topic to be discussed in the Support Connect newsletter? Write to us and let us know.

### What's New in FSC!

**4 new videos** and **770+** TechOnline resolutions have been added to FSC. The links to the videos are given below:

1. [Solution Dependency between APDM and PMS](#)
2. [Data Flow in MMS Portal](#)
3. [Service Pack Explained](#)
4. [Reports Customization](#)

[Click here](#) to visit FSC and view the artefacts.



### FSC Webinar Coming Soon!

Want to learn how you can leverage vast Finacle knowledge repositories to optimize your business solutions?

Want to learn more about FSC and get your queries answered?

Stay tuned and watch this space for more!

**Do you have the most useful Finacle URLs handy?** Bookmark these Finacle links:

- **Finacle Support Center:** <https://support.finacle.com/>
- **Finacle Knowledge Center:** <https://content.finacle.com>
- **TechOnline:** <https://interface.infosys.com/TechonlineV2/base/globallogin>

Hope you like this edition. Is there anything that you'd like to see in the forthcoming series? We'd love to hear from you! Write to us at [finaclesupport@edgeverve.com](mailto:finaclesupport@edgeverve.com)



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